

INFORMATION LEAFLET

OUR MISSION

It is our aim to create a place where we provide the best care possible for our patients whilst ensuring staff are supported, have time to reflect and allow ideas to flourish and be realised. All of these will enhance the experience of our patients, staff, colleagues and local community.

DOCTORS

Our GP Partners -

Dr Elizabeth Church - MBChB, DRCOG, MRCGP, DFFP
Dr Katharine Stoodley - MBChB, DRCOG, MRCGP
Dr Kim Cooke - MBBS, DRCOG, DFFP
Dr Mary McKenzie - BChB, BScMRCGP, DFSRH, PGCCE
Tamsin Pasinisi-Cooling - Managing Partner Non-Clinical
MIGPM

Our Salaried GP's -

Dr Louise Reynolds - MRCGP, DRCOG, DCH, BM
Dr Philippa Grant - BA, MBChB, RCGP
Dr Nicola Stainton - MBChB, MRCGP
Dr Olasunkanmi Badmus - MBChB, MRCGP
Dr Ayotunde Dalumo - MD, MRCGP

SURGERY OPENING TIMES

Monday to Friday - 08:00 - 18:30

Surgery Phone Lines - 08:00 - 18:00.

We close early one Wednesday a month for staff training. Please see our website for early closure dates and times.

If you require medical attention whilst we are closed, please call 111. In an emergency dial 999.

HOW TO REGISTER

You can register by coming into the surgery and collecting the relevant forms, via our website <https://whittingtonmoorsurgery.co.uk/register-with-the-practice> or by clicking one of the QR codes below. Please have proof of address ready to show us. If you live out of area, please see our website for further information and a link to the relevant form. Or speak to our helpful reception team!

Whilst registered with us you can see any of the doctors and clinical staff, and you are welcome to express a preference for a particular doctor. However, there may be times when this is not possible, for example, if the doctor is unavailable, or the services requested are not provided by your preferred doctor.

NURSING TEAM

Karen Waller - Lead Nurse
Hope Marsden - Practice Nurse
Georgia Rooke - Practice Nurse
Jennifer Beastall - Healthcare Assistant
Sara Machin - Healthcare Assistant
Sarah Hattersley - Healthcare Assistant
Jane Bagnell - GP Assistant

We are a training practice, and are proud to invest in the future of GP's for the future.

EXTENDED HOURS

The Practices in Chesterfield are working together to offer 08:00 - 20:00 appointments Monday-Friday and Saturday 09:00 - 17:00. Not all these appointments will be at our surgery. Please contact reception or see our website for further details.



SCAN WITH YOUR
PHONE FOR THE
PATIENT REGISTRATION
FORM



Download the NHS App or visit the NHS website and login to access a range of NHS services online. The NHS App is available on iOS and Android. Scan the QR code with your phone to get access.



Scarsdale Road
Chesterfield
Derbyshire, S41 8N

ddicb.admin.whittingtonmoor@nhs.net

01246 456938

APPOINTMENTS

We offer face to face appointments, telephone consultations and video consultations. Please be aware that there are certain symptoms that the doctors would need to see you face to face and can't be dealt with over the telephone. Home visits are for the frail and truly housebound patients only. Please only request a home visit if you are unable to get to the surgery. If you do need a home visit, please call the surgery to request this before 10.30am. Our practice has suitable disabled access for our patients.



eConsult is a clever bit of software that allows you to quickly and safely get help and advice from your own doctors. and GP practice online, for free, from anywhere.

eConsult is a form-based online consultation & triage platform the collects your medical or administrative request and sends it through to your GP practice to triage and decide on the right care for you and everyone else.

SERVICES WE OFFER

Asthma Clinic, Aural Toileting, Blood Tests, Cervical Smear Clinic, COPD reviews, Diabetic Clinic, Child immunisations, Family Planning Advice, Flu Vaccination, Hypertension, Lifestyle Advice, Menopause Advice, NHS Health Checks, Travel Vaccinations, econsult.

PRESCRIPTIONS

You can order your repeat prescriptions in a number of ways - via Systmone, the NHS App, in person at reception, by posting to us, or through the **Medicines order line 01246 588860 (Mon-Fri 08.00-16.00) / www.derbyshiremol.nhs.uk**

YOUR RIGHTS & RESPONSIBILITIES

You have the right to expect a high standard of medical care from our practice and we will try at all times to provide the very best care possible within the resources available. In order to assist us in this we require that you take full responsibility to ensure you keep medical appointments and follow the medical advice given. Your health information is safe with us, and is kept confidential at all times. The practice also has the right to remove a patient if we have a specific reason eg, abusive behaviour towards our staff. Complaints or feedback should be sent to our Practice Manager.

CARE QUALITY COMMISSION (CQC)

The Practice was rated 'Outstanding' after it's 2015 inspection and retained this rating in 2021.

The practice is part of Chesterfield & Dronfield Primary Care Network (PCN). PCNs are groups of GP practices working closely together along with other healthcare staff and organisations, providing integrated services to the local population. Community Nurse Practitioner Lois delivers increased complex health and care to patients in the community for patients living with multiple conditions. Social Prescribers connect patients with local community activities and services that can help improve their health and wellbeing. PCN Pharmacists provide primary support for prescription/medication queries and medication reviews. Training Nurse Associates work alongside our Practice Nursing team, contributing to the delivery of excellent patient care.



For further information about the Board, the Contractor and our care provision, please see our website <https://whittingtonmoorsurgery.co.uk/>

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