



Patient Participation Group Meeting held via Zoom on

Wednesday 13th October 2021 16:30 – 17:00

MINUTES

Present: Helen Proud (Operations Manager), Regan Parkes (Practice Administrator & Patient Services Lead) & Sonia Dilcock

Apologies: Sybil Waplington, Mr & Mrs Warburton

Helen welcomed Sonia

Minutes from last meeting - Agreed

Practice Agenda Items

Dr Abell's retirement - Dr Abell retired after 29 years as a partner in August, we thank her for all the hard work over those 29 years

Baby News – Both Dr Mary McKenzie and Dr Nicola Stainton have had a baby girl, all are doing very well.

The wife of one of our GP Registrars Dr Aziz has also given birth to a baby girl. Congratulations to everyone.

Staff Leavers and Starters -

- The practice has secured the services of a regular locum GP in Dr Philippa Grant, she will work a few sessions every week over the following few months to cover the GPs on maternity leave
- We have also booked some other locum GPs to cover sessions over the coming months
- We have said goodbye to one of our prescription clerks who has been replaced by Marie (pronounced Mary) and one of the practice secretaries who has been replaced by Clare.
- The practice has also recruited a further practice administrator Lindsey
- All are currently in training.

Walk-In clinics for COVID boosters

Patients can now book in for their COVID boosters (must have been at least 6 months since 2nd dose) and can either walk-in or book an appointment to attend Walton Hospital Wednesday through to Sunday between 9am and 5pm

Practice Flu Day

Saturday 9th October we held our Flu Day, we gave 1,018 Flu vaccinations in total. Just before we were due to close we ran out of Flu Vaccines for the under 65 year olds so unfortunately we had

to turn around a dozen patients away. We apologise to those patients again and as soon as we receive our next delivery we will prioritise those patients to re book.
The practice continues to offer all other eligible patients bookable appointments for Flu vaccines in practice with our healthcare assistants and practice nurses.

Items from Sonia

eConsult – Sonia has now used eConsult on a few occasions and is very positive about eConsult. She thinks that if her need is non urgent, she will use eConsult as an initial way of making contact with the practice. Once submitted her eConsult forms she has had contact from the practice that same day to get booked in.

AOB –

Recruitment to the PPG

Helen stated that both her and Regan will look at a recruitment campaign for new members of the patient group due to low numbers registered on the groups list which in turns has resulted in very low numbers attending. Helen hopes that if we continued to host the meetings virtually later in the day this may be easier for some patients to attend.

Date of next meeting: Helen / Regan will be in touch with regards to the next meeting date & time. Helen hopes that if the practice recruited more members, we may hold a meeting sooner rather than later.

Helen thanked Sonia for her time today it is much appreciated.